

**HIGHLINE WATER DISTRICT**

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







**FREQUENTLY ASKED QUESTIONS (FAQ)  
PROJECT 17-1 Water System Improvements  
(3rd PI SW Water Main Replacement)**

- Q1. Please describe this project.  
A. *The scope of work generally consists of installation of approximately 1,300 LF of 8" diameter ductile iron water main to replace existing water main including the installation of new water services, fire hydrants, connections to the existing system, traffic control, temporary erosion and sedimentation control, other associated water system work, pavement restoration and landscape restoration.*
- Q2. When will the project begin and how long will it take?  
A. *We expect to begin construction in early April. The work will take approximately one month to complete (weather dependent).*
- Q3. What will be the hours of work?  
A. *Water work will commence Monday through Friday, between the hours of 7:00 a.m. and 5:00 p.m. We do not anticipate water work on evenings, weekends, or holidays.*
- Q4. I am not within the project limits. Why am I receiving this letter?  
A. *You are receiving this letter due to the proximity of your residence or business to the project location. The District desires to keep the neighborhood informed to minimize the inconvenience of construction.*
- Q5. How much will this project raise my bill?  
A. *The project is funded by existing Rates/Capital Reserves. Your property will not be assessed any additional funds to pay for the project.*
- Q6. How long will my service interruption be?  
A. *Service to our customers is cut-off only when absolutely necessary in order to make a connection to a new main, service line, or an emergency repair. The service crew will restore service as soon as possible. Unless it is an emergency, the customer will be notified via a door hanger and/or a staff visit 48 hours in advance of any scheduled shutoff. Typical service interruptions range between one to four hours. Please contact the District as soon as possible if you have special conditions that would be adversely impacted by a water shutdown.*
- Q7. Will I have access to my Driveway?  
A. *Traffic to your property may be disrupted briefly for short periods of time. Residents will be notified if it becomes necessary to move vehicles parked in the right-of-way. Our goal is to keep any inconvenience in access to your residence to a minimum. Emergency services (Police, Fire, etc.) will be maintained at all times.*
- Q8. What type of road surface restoration is the District doing to the existing road?  
A. *Trench patching followed by a half-street overlay in Spring 2018 (weather dependent).*
- Q9. With the new construction, should I be concerned about the safety of my water?  
A. *Before the new mains are put in service, they are disinfected, flushed and sampled for purity per industry and regulatory standards.*

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**(3rd PI SW Water Main Replacement)**

Q10. What are all those painted lines on the ground?

A. *Before a construction project begins, all the local utilities must locate and mark their facilities. Each utility uses a different color as shown below:*

	<b>PROPOSED EXCAVATION</b>		<b>COMMUNICATION, ALARM OR SIGNAL LINES, CABLES OR CONDUIT</b>
	<b>TEMPORARY SURVEY MARKINGS</b>		<b>POTABLE WATER</b>
	<b>ELECTRIC POWER LINES, CABLES, CONDUIT AND LIGHTING CABLES</b>		<b>RECLAIMED WATER, IRRIGATION AND SLURRY LINES</b>
	<b>GAS, OIL, STEAM, PETROLEUM OR GASEOUS MATERIALS</b>		<b>SEWER AND DRAIN LINES</b>

Q11. Are there other potential impacts to my water service?

A. *Yes, if you are a property within the project limits, the District will be replacing designated water services. If not already equipped, the District will be installing a check valve with each meter exchange to prevent draining of your plumbing when interruption of service occurs in the future. With the installation of the check valve, your plumbing becomes a "closed" system. You will need to take safeguards to protect against pressure buildup in your system caused by thermal expansion from a hot water heater or boiler. At a minimum, a pressure relief valve must be properly installed to prevent potential system damage (typically installed on or near the water tank). Additional pressure limiting devices may also be necessary, such as a thermal expansion tank. If you have any questions or need further information regarding this device, you may contact Dave Stanley, Field Supervisor, at 206-592-8912, or call a licensed plumber or contractor to find out if your plumbing system is properly protected.*

Q12. If I have problems or questions, who is the District contact?

<p>A.                    Jeremy DelMar, P.E.  Engineering/Operations Manager  DL: 206-592-8904 FAX: 206-824-0806  Email: <a href="mailto:jdelmar@highlinewater.org">jdelmar@highlinewater.org</a></p>	or	<p>                          Dave Stanley  Field Supervisor  DL: 206-592-8912 FAX: 206-824-0806  Email: <a href="mailto:dstanley@highlinewater.org">dstanley@highlinewater.org</a></p>
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