

HIGHLINE WATER DISTRICT

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Kent, WA 98032

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**BOARD OF COMMISSIONERS**

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GENERAL MANAGER
Matt Everett

FREQUENTLY ASKED QUESTIONS (FAQ)
PROJECT 17-1 / 2017 WATER SYSTEM IMPROVEMENTS

- Q1. Please describe this project.
- A. *The scope of work generally consists of installation of approximately 7,725 LF of pipe, including 12- and 8-inch-diameter ductile iron water main to replace existing asbestos cement (AC) water mains including the installation of new water services, fire hydrants, connections to the existing system, traffic control, temporary erosion and sedimentation control, other associated water system work, pavement restoration and landscape restoration. The work will consist of one schedule located at four separate sites.*
- Q2. When will the project begin and how long will it take?
- A. *We expect to begin construction in August at South 268th Street from Military Road to 40th Avenue South, followed by South 232nd Street and 14th Avenue South in Des Moines. The work will take approximately five months to complete.*
- Q3. What will be the hours of work?
- A. *Water work will commence Monday through Friday, between the hours of 7:00 a.m. and 6:00 p.m. We do not anticipate water work on evenings, weekends or holidays.*
- Q4. I am not within the project limits. Why am I receiving this letter?
- A. *You are receiving this letter due to the proximity of your residence or business to the project location. The District desires to keep the neighborhood informed to minimize the inconvenience of construction.*
- Q5. How much will this project raise my bill?
- A. *The project is funded by existing Rates/Capital Reserves. Your property will not be assessed any additional funds to pay for the project.*
- Q6. How long will my service interruption be?
- A. *Service to our customers is cut-off only when absolutely necessary in order to make a connection to a new main, service line or an emergency repair. The service crew will restore service as soon as possible. Unless it is an emergency, the customer will be notified via a door hanger and/or a staff visit 48 hours in advance of any scheduled shutoff. Typical service interruptions range between one to four hours. Please contact the District as soon as possible if you have special conditions that would be adversely impacted by a water shutdown.*
- Q7. Will I have access to my Driveway?
- A. *Traffic to your property may be disrupted briefly for short periods of time. Residents will be notified if it becomes necessary to move vehicles parked in the right-of-way. Our goal is to keep any inconvenience in access to your residence to a minimum. Emergency services (Police, Fire, etc.) will be maintained at all times.*
- Q8. What type of road surface restoration is the District doing to the existing road?
- A. *South 268th Street from Military Road to 40th Avenue South
The District will patch the existing road with new asphalt in areas damaged by construction. The City plans to grind and overlay the road within the project area in the near future.*
- South 232nd Street and 14th Avenue South in Des Moines
The District will patch areas damaged by construction. Following the completion of work in the project area, the District will return to the site to perform a ½ street grind and overlay.*









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Q9. With the new construction, should I be concerned about the safety of my water?

A. *Before the new mains are put in service, they are disinfected, flushed and sampled for purity per industry and regulatory standards.*

Q10. What are all those painted lines on the ground?

A. *Before a construction project begins, all the local utilities must locate and mark their facilities. Each utility uses a different color as shown below:*

	PROPOSED EXCAVATION		COMMUNICATION, ALARM OR SIGNAL LINES, CABLES OR CONDUIT
	TEMPORARY SURVEY MARKINGS		POTABLE WATER
	ELECTRIC POWER LINES, CABLES, CONDUIT AND LIGHTING CABLES		RECLAIMED WATER, IRRIGATION AND SLURRY LINES
	GAS, OIL, STEAM, PETROLEUM OR GASEOUS MATERIALS		SEWER AND DRAIN LINES

Q11. Are there other potential impacts to my water service?

A. *Yes, if you are a property within the project limits, the District will be replacing designated water services. If not already equipped, the District will be installing a check valve with each meter exchange to prevent draining of your plumbing when interruption of service occurs in the future. With the installation of the check valve, your plumbing becomes a "closed" system. You will need to take safeguards to protect against pressure buildup in your system caused by thermal expansion from a hot water heater or boiler. At a minimum, a pressure relief valve must be properly installed to prevent potential system damage (typically installed on or near the water tank). Additional pressure limiting devices may also be necessary, such as a thermal expansion tank. If you have any questions or need further information regarding this device, you may contact Dave Stanley, Field Supervisor, at 206-592-8912, or call a licensed plumber or contractor to find out if your plumbing system is properly protected.*

Q12. If I have problems or questions, who is the District contact?

A. Jeremy DelMar, P.E.
 Engineering/Operations Manager
 DL: 206-592-8904 FAX: 206-824-0806
 Email: jdelmar@highlinewater.org

or

 Dave Stanley
 Field Supervisor
 DL: 206-592-8912 FAX: 206-824-0806
 Email: dstanley@highlinewater.org